

Easylink – the accessible bus service for Nottingham

Introduction

Easylink is the new accessible way to get round Nottingham for people who struggle to use existing bus and tram services. Easylink provides a door to door service using fully wheelchair accessible buses allowing passengers to get to the shops, leisure activities, medical appointments or anywhere else they want to go. Easylink is operated by Nottingham Community Transport on behalf of Nottingham City Council and Nottinghamshire County Council.

What does easylink offer? -A door to door accessible service available from 8am to 7pm Monday to Friday to go to the shops, theatre, cinema, social events, medical appointments to visit friends and family or anywhere else you want to go. It offers

- Regular friendly fully trained drivers who can assist you on and off the vehicle
- Brand new fully wheel accessible vehicles with a rear lift and space for up to 2 wheelchair as well as up to 8 conventional seats
- Low cost travel for concession card holders and free travel for their escort or companion if they need one
- The ability to book a journey up to 7 days in advance for a 1 off trip, 6 weeks in advance for regular journeys or 3 months in advance for a trip to a medical appointment

How do I join Easylink? - To make use of the service you need to register with Nottingham Community Transport. If you have a Mobility Citycard concession card issued by Nottingham City Council you are automatically a member of the Easylink scheme. Those people who don't have a Mobility Citycard but still struggle to use conventional bus or tram services please contact Nottingham Community Transport to discuss joining the scheme.

How much will it cost to travel on Easylink - The fare charged is based on the distance travelled as the crow flies. Please see the table below

Distance travelled	Fare for a concession card holders	Standard Fares
Up to 1 mile	£1.50	£3.00
1-3miles	£2.50	£5.00
3-5 miles	£4.00	£8.00
5-10 miles	£7.00	£14.00

When a passenger books a trip they will be given an exact price for that door to door to journey. If they require an escort or companion to assist them they can travel for free.

